



Iowa Department of Human Services

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INFORMATIONAL LETTER NO.1352

DATE: February 7, 2014

TO: Iowa Medicaid Hospitals, Physicians, Advanced Registered Nurse Practitioners, Clinics, Federally Qualified Health Centers (FQHCs), and Rural Health Clinics Participating as Patient Managers in the Iowa Wellness Plan

FROM: Iowa Department of Human Services, Iowa Medicaid Enterprise (IME)

RE: Value Index Score – Online Dashboard

EFFECTIVE: Upon Receipt

Iowa Medicaid is introducing an online dashboard tool available to all Wellness Patient Managers and Wellness Accountable Care Organizations (ACOs) beginning April 2014. This tool will provide dynamic reporting on gaps in care, utilization, care management and Value Index Score (VIS) measures for both Iowa Wellness and Medicaid members. Participating Wellness providers and Wellness ACOs can earn a VIS Medical Home bonus based on quarterly improvements in the VIS measures. For more information regarding the bonus program, please see [Medical Home Bonus Program V1.0](#)¹.

In preparation for the release of the new dashboard reports in April, the IME is asking your assistance in identifying who in your office will need access to the IME dashboard tool. Generally, this will be a quality improvement manager, office manager or the provider.

The IME will authorize access to the IME dashboard tool. In order to streamline the process we are asking that all requests for access include:

- User Email Address:
- Organization Name:
- Role within the Organization:
- Contact Phone Number:

All requests should be sent to imeproviderservices@dhs.state.ia.us with the subject line of **Value Index Score**. There is no limit to the number of users for an organization. We encourage providers to send this information to the IME as soon as possible.

Once the IME receives the request, an email will be sent from our partner, Treo Solutions, asking the requestor to complete an online New User Request form. **Completion of this form is necessary** in order to grant access to the IME dashboard tool. Access cannot be granted until this form has been submitted.

¹ http://www.dhs.state.ia.us/uploads/MedicalHomeBonus_Final_12262013.pdf

Once approved, providers will receive an email acknowledgement with their user name and temporary password to gain access to the dashboard.

In April 2014, the IME will be offering live webinars to all Wellness Plan Patient Managers. Additional training opportunities will be available throughout the spring and summer of 2014. More details about training opportunities will be coming soon.

If you have any questions, please contact the IME Provider Services Unit at 1-800-338-7909, locally at 515-256-4609, or by email at: imeproviderservices@dhs.state.ia.us.